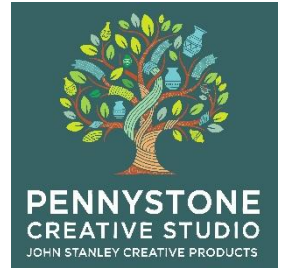


Privacy Policy – Pennystone Creative Studio

Effective Date: 01.03.2026

Pennystone Creative Studio is committed to protecting and respecting your privacy. This policy explains how your personal data is collected, used, and stored when you engage with the studio.



Who We Are

Pennystone Creative Studio is a sole trader, home-based textile art practice based in the UK.

For the purposes of data protection law, Pennystone Creative Studio is the Data Controller.

Contact details:

Email: pennystonecreative@gmail.com

What Information We Collect

We may collect the following personal information:

Name

Email address

Postal address (for delivery of artwork)

Telephone number (if required for delivery or commission contact)

Payment details (processed securely through third-party payment providers)

We only collect information that is necessary to provide our services.

How Your Information Is Used

Your personal data may be used to:

Process and deliver orders

Respond to enquiries or commission requests

Provide invoices and maintain financial records

Send newsletters or updates (only where you have given consent)

Your information will not be sold or shared with third parties for marketing purposes.

Legal Basis for Processing

We process your data under the following lawful bases:

Contract – to fulfil orders or commissions

Legal obligation – to comply with tax and accounting requirements

Data Storage and Security

Your data is stored securely through password-protected devices and secure platforms. Paper records (if any) are kept safely and confidentially.

We take reasonable steps to protect your personal information from loss, misuse, or unauthorised access.

Data Retention

We only keep personal data for as long as necessary:

Financial records are kept for up to 6 years (as required by UK law)

Marketing data is retained until you unsubscribe

General enquiries are deleted once no longer relevant

Your Rights

Under UK GDPR, you have the right to:

Request access to your personal data

Request correction of inaccurate information

Request deletion of your data (where legally possible)

Withdraw consent for marketing at any time

To exercise any of these rights, please contact us using the details above.

Third-Party Services

We may use secure third-party providers (such as payment processors or delivery services) to fulfil orders. These providers are responsible for their own data protection compliance.

Changes to This Policy

This policy may be updated from time to time as per GDPR. The most recent version will always be available upon request.